



Woodfold Mfg., Inc.  
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## LIMITED LIFETIME WARRANTY ROLL-UP DOORS

### Period of Coverage:

- Woodfold Mfg. Inc., warrants to the original retail purchaser that Woodfold Roll-Up Doors, if properly installed and maintained, will be free from defects in workmanship, construction, and materials, other than those caused by normal wear and tear for a limited lifetime of the Woodfold Roll-Up Door (unless shorter period are provided below).
- Woodfold Roll-Up Door motors (if included) are warranted by Somfy for 5 years from the date stamped on the motor.

### What is not Covered:

- Cost of removal and re-installation, labor charges, transportation or freight costs or other incidental costs.
- Use of locks or latches will void the motor manufacturer's warranty.
- Any unfinished product ordered, exterior installations, moisture related issues, and fading from exposure to ultraviolet rays.
- Any product ordered and manufactured outside the specification guidelines established by Woodfold or otherwise specifically excluded.
- Any damages resulting from abuse, misuse, accidents, alterations, improper maintenance or installation.
- Any exposure to the elements, fire, flood or acts of nature.

### How to File a Claim:

Contact Customer Service by phone 503-357-7181 or email [woodfold@woodfold.com](mailto:woodfold@woodfold.com). Please have your original invoice number available.

Prior approval for warranty service is required. Upon return of the product to our manufacturing facility, correctly packaged for safe shipment, at the expense of the purchaser, repairs will be made with like or similar components. This Warranty does not imply automatic replacement of any Woodfold Roll-Up Door. Woodfold reserves the right to repair or replace any product at its discretion. Woodfold reserves the right to refund the wholesale purchaser price in lieu of repair or replacement.

Woodfold provides no warranties other than as expressly stated herein. Woodfold disclaims any and all warranties of any other kind, expressed or implied.



An Employee-owned Company

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